Empowering Education Through Smart Data

Free School Management System — Service Agreement

Powered by Ismart Infosoft • schoolo.in

FREE 1-YEAR PLAN — AGREEMENT DOCUMENT

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This Service Agreement is entered into between **Ismart Infosoft (Schoolo)** and the school/institution named below. Both parties agree to the terms herein for access to the Schoolo School Management System **free of charge for a period of one (1) year** from the date of activation.

1. PARTIES TO THIS AGREEMENT

PARTY A — SERVICE PROVIDER

Ismart Infosoft

Product Schoolo — School Management Platform

Address GF1, Plot No. 70, Sector 5, Vaishali, Ghaziabad (UP) India

Website schoolo.in • ismartinfosoft.com

Email support@schoolo.in

Phone +91 92208 69794

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GSTIN 09AOTPG3678M2ZZ

PARTY B — CLIENT / SCHOOL

_____

Address _____

Contact _____

Phone _____

Email _____

2. AGREEMENT PERIOD

EFFECTIVE / START DATE

_____ / _____ / _____

Date of registration / activation

EXPIRY DATE (END OF FREE PERIOD)

_____ / _____ / _____

12 months from effective date

The free service period is valid for **twelve (12) consecutive months** from the effective date. Renewal reminders will be sent 30 days before expiry.

3. SERVICES INCLUDED — FREE OF CHARGE

During the Free Period, the Client shall have full access to the following modules:

- ✓ Student Admissions & Enrollment
- ✓ Class & Section Management
- ✓ Student Attendance Tracking
- ✓ Staff & Teacher Attendance
- ✓ Exam & Online Assessment
- ✓ Marks & Report Cards
- ✓ Fee Management & Online Payments
- ✓ Homework Assignment & Submission

- ✓ Timetable / Scheduling
- ✓ Transport Route Management
- ✓ Salary & Payroll Management
- ✓ WhatsApp & SMS Notifications
- ✓ Expense & Income Tracking
- ✓ Multi-role Access (Admin/Teacher/Student/Parent)
- ✓ Library Management
- ✓ Gate Pass Management
- ✓ Announcements & Events
- ✓ Behaviour Cards & Certificates
- ✓ AI Student Query Assistant
- ✓ Cloud Hosting up to 5 GB

4. OBLIGATIONS OF THE CLIENT

1. Use the platform exclusively for lawful, school-management-related purposes.
2. Not reverse engineer, copy, resell, or redistribute any part of the Schoolo software.
3. Keep login credentials confidential and notify Schoolo of any unauthorized access.
4. Cooperate with Schoolo for KYC verification if required by applicable law.

5. OBLIGATIONS OF THE SERVICE PROVIDER

1. Provide uninterrupted access to the platform, subject to scheduled maintenance windows.
2. Protect the Client's data with reasonable security measures including encrypted storage.
3. Not sell or share the school's data with third parties without prior written consent.
4. Provide at least 30 days' notice before the Free Period expires.

6. DATA OWNERSHIP & PRIVACY

All student, staff, and school data entered into the Schoolo platform remains the sole property of the **Client (School)**. Data is stored on secure servers located in India and will not be transferred to any foreign jurisdiction without explicit written consent. The Client may request a full data export at any time.

7. AFTER THE FREE PERIOD — RENEWAL

At the end of the 1-year free period the Client will be offered a **paid subscription plan**. Schoolo will notify the Client at least **30 days before expiry**. No automatic billing occurs — the Client must actively choose a paid plan to continue. Data is retained for **60 days after expiry** before permanent deletion.

8. LIMITATIONS & LIABILITY

As the service is provided free of charge, Schoolo's total liability shall not exceed ₹0 (zero rupees). The platform may display Schoolo branding during the Free Period. Storage is capped at 5 GB. Schoolo is not liable for third-party service interruptions (payment gateways, WhatsApp API, etc.).

9. TERMINATION

Either party may terminate this Agreement by providing **15 days' written notice** to the other party. Schoolo may terminate immediately if the Client violates any terms or uses the platform for illegal purposes. Data retrieval requests must be made within 30 days of termination.

10. GOVERNING LAW

This Agreement is governed by the laws of **India**. Any disputes shall be resolved through arbitration under the **Arbitration and Conciliation Act, 1996**, with the seat of arbitration in India.

11. ACCEPTANCE & SIGNATURES

This agreement has been electronically executed. By completing the registration process and accepting the terms, both parties confirm their agreement to all conditions stated herein.

SERVICE PROVIDER — ISMART INFOSOFT

Ismart Infosoft

Schoolo — School Management Platform

Address: GF1, Plot No. 70, Sector 5, Vaishali, Ghaziabad (UP) India

Email: support@schoolo.in

Phone: +91 92208 69794

PAN: AOTPG3678M

Date: _____ / _____ / _____

✓ **Electronically Executed — schoolo.in**

CLIENT — SCHOOL / INSTITUTION

_____

_____

Email: _____

Phone: _____

Date: _____ / _____ / _____

School Stamp / Seal: